

#### Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)





Value Added Course 2023-24

#### **Consumer Protection**

#### Report

The Department of commerce conducted one value Added Course for the year 2023-24 entitled. Consumer Protection. 10 students of Second year B. Com. were enrolled for this course and completed course successfully. In this course all the necessary things which every consumer need to be follow as well as apply in their day to day life are taught. Duration of the course is 3 Months (30 Lectures) which is covered from 17<sup>th</sup> July, 2023 to 25<sup>th</sup> October, 2023.

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Department of Commerce
Dr. Patengruo Kild on Mahankiyalaya.
Runchar or agar (Burti)

Principal,

Dr. Patangrao Kadam Mahavidhyalay...

Ramanandnagar (Burli)

Tal. Palus, Dist. Sangli.



### Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burii)

Department of Commerce



Value Added Course 2023-24

#### **Consumer Protection**

Composition of committee

Sr. No.	Name	<b>Designation</b>
1	Prof. Smt. Pudale P. D.	Chairman & Coordinator
2	Prof. Patil B. D.	Member
3	Prof. Salunkhe V. D.	Member
5	Miss. Madane Arati Shankar	Student

#### Agenda:-

1. To organize Value Added Course entitled "CONSUMER PROTECTION".

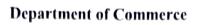
2. To start self-finance course for B.Com. Students to understand concept of Consumer Protection.

Department of Commerce Dr. Patangno Kalam Mahavidyataya. Ramananduagar (Burli) Rate

Principal,
Dr. Patangrao Kadam Mahavidhyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)





Value Added Course 2023-24

#### **Consumer Protection**

**Students Name List** 

Sr.No	Name of the Students	Class
1	AMBI PRITI TANAJI	B. Com II
2	ARBUNE SHREYA ASHOK	B. Com II
3	DALVI SAKSHI ANIL	B. Com II
4	HAVALDAR RASIKA SHIVAJI	B. Com II
5	JADHAV PRACHI VITTHAL	B. Com II
6	JADHAV RUTUJA PANDURANG	B. Com II
7	JADHAV URMILA HANMANT	B. Com II
8	CHOUGULE ATHARV MANOJ	B. Com II
9	KOLEKAR PRAMOD MAHADEV	B. Com II
10	MADANE ARATI SHANKAR	B. Com II

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Head,
Department of Commerce
Dr. Patangreo Kadam Mahavidyalaya
Ramanandhagar (Burli)

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Principal,
Or. Patangrao Kadam Mahavidhyalay
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

Department of Commerce



Value Added Course 2023-24

#### **Consumer Protection**

#### **Syllabus**

#### Unit 1: Introduction of Consumer awareness

Consumer meaning and definitions

Need for Consumer awareness

"complainant" means

#### Unit 2: Rights and Duties of Consumer

Rights of consumer

**Duties of Consumer** 

#### Unit 3: Consumer Protection Act 1986

Need for Formation of Act

Act Preparation procedure

**Consumer Protection Council** 

The State Consumer Protection Councils.

#### Unit 4: Consumer Grievance Redress Mechanism

Establishment of Consumer Disputes Redressal Agencies.

Composition of the District Forum.

Manner in which complaint shall be made.





Procedure on receipt of complaint.

Rayat Shikshan Sanstha's

## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

#### **Consumer Protection**

#### Time Table

Time	Day	Teacher
11 to 12	Monday	Mr. B. D. Patil
11 to 12	Tuesday	Smt. P. D. Pudale
11 to 12	Wednesday	Shri. V. D. Salunkhe

PDP: Smt. P. D. Pudale

BDP: Mr. B. D. Patil

VDS: Shri. V. D. Salunkhe

AMANAHDHAGAR

Head,
Department of Commerce
Dr. Patengroo Kodam Mahavidyalaya.
Ramananningar (Buril)



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

# Consumer Protection Course Outcome

a) Duration: 3 months

b) Eligibility: H.S.C. Passed

c) Intake: 10 Students

d) Course Fees: free of cost

e) Examination System: 1 Papers of 100 Marks each

#### f) Course Outcome:

After studying this course, students should be able to:

- 1. Students should be informed about Consumer Awareness.
- 2. The rights and duties of the consumer should be understood.
- 3. Get information about the Consumer Protection Act.
- 4. Understand the mechanism of how to file a complaint.
- 5. To Understand consumer Grievance Redress Mechanism



Head.

Department of Commerce

Dr. Patangrao Radam Mahavidyataya.

Ramanandragar (Burti)



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

## **Consumer Protection**

Attendance

Lecture time -: 11 to 12 noon

Sr. No	Name of the Students	July-Aug, 2023											
		17	18	19	24	25	26	31	1	2	7	8	9
1	AMBI PRITI TANAJI	PA	Prut	nat	mH	PPP	mt	M	M+	PA	m	mt	PA
2	ARBUNE SHREYA ASHOK	W	be	le	Sk	&y	ff	Be	Sk	fix	E	Je	Juz
3	DALVI SAKSHI ANIL	6	8	6	6	60	$\bigcirc$	6	60	60	60	6	6
4	HAVALDAR RASIKA SHIVAJI	A	R	(X	A	<b>&amp;</b>	X	Ø.	(X	(X	(X	A	X
5	JADHAV PRACHI VITTHAL	TON	TRY	M	TEL	TPY	opt	OPT	DY	N	P	P	RP
6	JADHAV RUTUJA PANDURANG	Dy	De	Dy.	W	D	'Dy	处	<b>D</b>	24	BY	Ry	DY.
7	JADHAV URMILA HANMANT	J.H.3	J.HZ	J.H.3	3.4.5	Str	242	74.5	7.4.	0.4.y	U.N.	SKY.	247
8	CHOUGULE ATHARV MANOJ								Ach				Aem
9	KOLEKAR PRAMOD MAHADEV	P.14	PK	P.K	P.K	P.K		P.K			P.IZ	P.K	P.K
10	MADANE ARATI SHANKAR	W	W	W	W	W	W	SW	W.	By.	CV	Que!	Dia



Head,
Deparement of Commerce
Dr. Patengras Kadam Mahavidyalaya.
Ramanandhagar (Burli)



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

#### **Consumer Protection**

#### **Protection**

Attendance

Lecture time -: 11 to 12 noon

Sr.	Name of the Students	Aug-Sept- 2023											
No		14	16	21	22	23	28	4	5	6	11	12	13
1	AMBI PRITI TANAJI	M	AN	M	AN	AL	m	mi	AN	mJ	m	m	PNJ
2	ARBUNE SHREYA ASHOK	6	G	lu	de	fu	6	k	1	-(20	· fr	· de	der
3	DALVI SAKSHI ANIL	Q	6	8	Q	Q	8	6	6	8	6	y	60
4	HAVALDAR RASIKA SHIVAJI	De	<b>X</b>	X	X	X	X	×	X	A	X	À	A
5	JADHAV PRACHI VITTHAL	TOY	TEX	TPF	TOPY	TEX	P	161	10X	TO	TPY	PX	PL
6	JADHAV RUTUJA PANDURANG	Dr	W	DA	BY	W.	PJ.	De	ST.	Bro	0	(QL	100
7	JADHAV URMILA HANMANT	8	V	V	X	8	X	Y	d	(3)	X	Y	11
8	CHOUGULE ATHARV MANOJ	Ach	Ach	Ach	Aen	Acto	Ach	Achr	Ach	Ach	Acto	Aebo	Aem
9	KOLEKAR PRAMOD MAHADEV	P.K	p.k	P.K	p.k	P.K	P.K	p.k	P.K	P.K	PK	P.K	P.1C
10	MADANE ARATI SHANKAR	De	DI.	DOV.	M	00	Byl	Act	W	W	ou .	· De	Day
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Head,

Department of Commerce

Dr. Patangrap Kadam Mahavidyang, ...

Ramanandnagar (Burli)



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

## **Consumer Protection**

Attendance

Lecture time -: 11 to 12 noon

Sr.	Name of the Students					Se	ptO	ct., 2	023				
No		18	20	25	26	27	3	4	9	10	11	16	17
1	AMBI PRITI TANAJI	AN	mt	M	PAJ	AL	Ant	PAJ	PAT	PAJ	ml	mJ	PL
2	ARBUNE SHREYA ASHOK	be	le	1	Se.	fr	fr	fe	Su	fr	Ke	fu	-b-
3	DALVI SAKSHI ANIL	Q	6	Q	8	Q	Q	8	Q	Q	6	Q	6
4	HAVALDAR RASIKA SHIVAJI	A	Ax	A	AX	(XX	X	X	X	X	A	A	A
5	JADHAV PRACHI VITTHAL	TRY	JEX	1PX	PL	DY	TOY	P	M	JPY.	IPL	De	PY
6	JADHAV RUTUJA PANDURANG	BY	W	Qp/		BY	D	B	B	De	18	R	er
7	JADHAV URMILA HANMANT	JAN	. K.	14.	9. A.	1.4.5	45	1.45	147	NY	14.5	T. Y.	W.
8	CHOUGULE ATHARV MANOJ	Ach	Adm				Ach	Ach	Ach	Ach	Ach	Ach	Achn.
9	KOLEKAR PRAMOD MAHADEV	P.K	P.K	b.K	P.K	DK	P.K	b.K	P.K	P.K	P.K	P.K	P.K
10	MADANE ARATI SHANKAR	M	W	001	By	V	Au	A P	Ray	De .	Agr	88	De



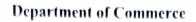
Head.

Department of Commerce

Dr. Patangras Kedem Makawaki, akya
Ramanandagar (burly



## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Buril)





Value Added Course 2023-24

#### **Consumer Protection**

#### Mark sheet

Sr.No	Student Name	Total	Result
		(Marks out of 100)	
	AMBI PRITI TANAJI	1	
1		70	Pass
	ARBUNE SHREYA ASHOK		
2		70	Pass
	DALVI SAKSHI ANIL		
3		72	Pass
	HAVALDAR RASIKA SHIVAJI		
4		60	Pass
	JADHAV PRACHI VITTHAL		
5		76	Pass
	JADHAV RUTUJA PANDURANG		
6		78	Pass
	JADHAV URMILA HANMANT		
7		70	Pass
	CHOUGULE ATHARV MANOJ		
8		72	Pass
	KOLEKAR PRAMOD MAHADEV		
9		74	Pass
	MADANE ARATI SHANKAR		
10		74	Pass



Head,
Department of Commerce
Dr. Palangun Korkini Mahavidyalaya.
Ramanandnagar (Burti)



# Rayat Shikshan Sanstha's **Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)**



**Department of Commerce** 

Value Added Course 2023-24

#### **Consumer Protection**

#### **Question Paper**

Q.1 Define Consumer	(10 Marks)
Q.2 What are the Difference between Customer & Const	umer (10Marks)
Q.3 Features of Consumer Protection Act	(10 Marks)
Q.4 Rights of consumer	(10 Marks)
Q.5 Duties of Consumer	(10 Marks)
Q.6 Consumer Protection Council	(10 Marks)
Q.7 The State Consumer Protection Councils	(10 Marks)
Q.8 Establishment of Consumer Disputes Redressal Age	encies(10 Marks)
Q.9 Manner in which complaint shall be made	(10 Marks)
Q.10 Procedure on receipt of complaint.	(10 Marks)





### Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

**Department of Commerce** 



Value Added Course 2023-24

## **Consumer Protection**

**Notice** 

Date 14/07/2023

The faculty members of department kindly informed that departmental meeting will be held on 12/07/2023 at 11.30 am. In department staffroom, attend the same.

Chairman

#### Agenda:-

- 1. Discussion on the VALUE ADDED Course
- 2. Discussion on course fee & Intake.
- 3. Discussion on notice to the students.
- 4. To prepare time table.
- 5. Distribution of Syllabus.

#### Member:-

- Prof. Smt. Pudale P. D.
- Prof. Patil B. D.
- Prof. Salunkhe V. D.





## Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)

Department of Commerce



Value Added Course 2023-24

## Consumer Protection PROCEIDING OF MEETING

Date:-15/07/2023

Departmental meeting was held on 12/07/2023 at 11.30 am under the heading of Head of the department, all the members were present, main agenda of meeting was to discuss on the implementation of VALUE ADDED course in department for 2<sup>nd</sup> year commerce students.

Committee has decided that 3 months (30 clock hours) VALUE ADDED course entitled Consumer Protection will be introduced from 17<sup>th</sup> July, 2023 to 25<sup>th</sup> Oct., 2023. The governing of course committee is formed, this departmental committee will be run, govern and supervise the course. Besides this syllabus of course is finalized, work load distributed. Also the time table was prepared, Prof. B. D. Patil expressed vote of thanks and meeting is over.

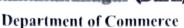
Department of Commerce

- 1. Prof. Smt. Pudale P. D.
- 2. Prof. Patil B. D.
- 3. Prof. Salunkhe V. D.





# Rayat Shikshan Sanstha's **Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)**





Value Added Course 2023-24

## Consumer Protection Notice

Date:-15/07/2023

All the students of 2<sup>nd</sup> year commerce who admitted for VALUE ADDED course are informed that VALUE ADDED Course 'Consumer Protection' is starting from 17<sup>th</sup> July, 2023 to 25<sup>th</sup> Oct., 2023, kindly notice that attendance is compulsory for course.

Time table of Theory and practical of VALUE ADDED course will be displayed on notice board.

Head of the Department

Judal





#### Rayat Shikshan Sanstha's Dr. Patangrao Kadam Mahavidyalaya, Ramanandnagar (Burli)





Value Added Course 2023-24

#### **Consumer Protection**

**Exam Notice** 

Student of Value Added Course Consumer Protection are hereby informed that their examination will be conducted on Wednesday, 25th October, 2023. Time table is as fallows.

**Exam: Consumer Protection** 

Date: 25th October, 2023

Time: 11.00 am to 1.30 pm

Place: C 106

Head & Coordinator

Feidale

Department of Commerce

