



Rayat Shikshan Sanstha's
Dr. Patangrao Kadam Mahavidyalaya,
Ramanandnagar (Burli)
Department of Commerce



Value Added Course 2023-24

Consumer Protection

Report

The Department of commerce conducted one value Added Course for the year 2023-24 entitled. Consumer Protection. 10 students of Second year B. Com. were enrolled for this course and completed course successfully. In this course all the necessary things which every consumer need to be follow as well as apply in their day to day life are taught. Duration of the course is 3 Months (30 Lectures) which is covered from 17th July, 2023 to 25th October, 2023.



[Signature]
Head,

Department of Commerce
Dr. Patangrao Kadam Mahavidyalaya,
Ramanandnagar (Burli)

[Signature]

Principal,
Dr. Patangrao Kadam Mahavidyalaya,
Ramanandnagar (Burli)
Tal. Palus, Dist. Sangli.



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Value Added Course 2023-24

Consumer Protection

Composition of committee

Sr. No.	Name	Designation
1	Prof. Smt. Pudale P. D.	Chairman & Coordinator
2	Prof. Patil B. D.	Member
3	Prof. Salunkhe V. D.	Member
5	Miss. Madane Arati Shankar	Student

Agenda:-

1. To organize Value Added Course entitled "CONSUMER PROTECTION".
2. To start self-finance course for B.Com. Students to understand concept of Consumer Protection.



Pudale
Head,
Department of Commerce
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Value Added Course 2023-24

Consumer Protection

Students Name List

Sr.No	Name of the Students	Class
1	AMBI PRITI TANAJI	B. Com II
2	ARBUNE SHREYA ASHOK	B. Com II
3	DALVI SAKSHI ANIL	B. Com II
4	HAVALDAR RASIKA SHIVAJI	B. Com II
5	JADHAV PRACHI VITTHAL	B. Com II
6	JADHAV RUTUJA PANDURANG	B. Com II
7	JADHAV URMILA HANMANT	B. Com II
8	CHOUGULE ATHARV MANOJ	B. Com II
9	KOLEKAR PRAMOD MAHADEV	B. Com II
10	MADANE ARATI SHANKAR	B. Com II



Pudale
Head,

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P. K.

Principal,
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Syllabus

Unit 1: Introduction of Consumer awareness

Consumer meaning and definitions

Need for Consumer awareness

"complainant" means

Unit 2 : Rights and Duties of Consumer

Rights of consumer

Duties of Consumer

Unit 3 : Consumer Protection Act 1986

Need for Formation of Act

Act Preparation procedure

Consumer Protection Council

The State Consumer Protection Councils.

Unit 4 : Consumer Grievance Redress Mechanism

Establishment of Consumer Disputes Redressal Agencies.

Composition of the District Forum.

Manner in which complaint shall be made.



Procedure on receipt of complaint.



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Time Table

Time	Day	Teacher
11 to 12	Monday	Mr. B. D. Patil
11 to 12	Tuesday	Smt. P. D. Pudale
11 to 12	Wednesday	Shri. V. D. Salunkhe

PDP: Smt. P. D. Pudale

BDP: Mr. B. D. Patil

VDS: Shri. V. D. Salunkhe



Pudale

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Course Outcome

- a) **Duration:** 3 months
- b) **Eligibility:** H.S.C. Passed
- c) **Intake:** 10 Students
- d) **Course Fees:** free of cost
- e) **Examination System:** 1 Papers of 100 Marks each
- f) **Course Outcome:**

After studying this course, students should be able to:

1. Students should be informed about Consumer Awareness.
2. The rights and duties of the consumer should be understood.
3. Get information about the Consumer Protection Act.
4. Understand the mechanism of how to file a complaint.
5. To Understand consumer Grievance Redress Mechanism



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Attendance

Lecture time - : 11 to 12 noon

Sr. No	Name of the Students	July-Aug, 2023											
		17	18	19	24	25	26	31	1	2	7	8	9
1	AMBI PRITI TANAJI	PAT	PAT	PAT	PAT	PAT	PAT	PAT	PAT	PAT	PAT	PAT	PAT
2	ARBUNE SHREYA ASHOK	AS	AS	AS	AS	AS	AS	AS	AS	AS	AS	AS	AS
3	DALVI SAKSHI ANIL	D	D	D	D	D	D	D	D	D	D	D	D
4	HAVALDAR RASIKA SHIVAJI	R	R	R	R	R	R	R	R	R	R	R	R
5	JADHAV PRACHI VITTHAL	J	J	J	J	J	J	J	J	J	J	J	J
6	JADHAV RUTUJA PANDURANG	R	R	R	R	R	R	R	R	R	R	R	R
7	JADHAV URMILA HANMANT	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J	U.H.J
8	CHOUGULE ATHARV MANOJ	Acm	Acm	Acm	Acm	Acm	Acm	Acm	Acm	Acm	Acm	Acm	Acm
9	KOLEKAR PRAMOD MAHADEV	P.K	P.K	P.K	P.K	P.K	P.K	P.K	P.K	P.K	P.K	P.K	P.K
10	MADANE ARATI SHANKAR	A	A	A	A	A	A	A	A	A	A	A	A



Rudal

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Protection

Attendance

Lecture time - : 11 to 12 noon

Sr. No	Name of the Students	Aug-Sept- 2023											
		14	16	21	22	23	28	4	5	6	11	12	13
1	AMBI PRITI TANAJI	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt
2	ARBUNE SHREYA ASHOK	bs	bs	bs	bs	bs	bs	bs	bs	bs	bs	bs	bs
3	DALVI SAKSHI ANIL	sd	sd	sd	sd	sd	sd	sd	sd	sd	sd	sd	sd
4	HAVALDAR RASIKA SHIVAJI	rx	rx	rx	rx	rx	rx	rx	rx	rx	rx	rx	rx
5	JADHAV PRACHI VITTHAL	jp	jp	jp	jp	jp	jp	jp	jp	jp	jp	jp	jp
6	JADHAV RUTUJA PANDURANG	jr	jr	jr	jr	jr	jr	jr	jr	jr	jr	jr	jr
7	JADHAV URMILA HANMANT												
8	CHOUGULE ATHARV MANOJ	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach
9	KOLEKAR PRAMOD MAHADEV	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k
10	MADANE ARATI SHANKAR	ma	ma	ma	ma	ma	ma	ma	ma	ma	ma	ma	ma



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 Head,

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Attendance

Lecture time - : 11 to 12 noon

Sr. No	Name of the Students	Sept.-Oct., 2023												
		18	20	25	26	27	3	4	9	10	11	16	17	
1	AMBI PRITI TANAJI	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt	mt	
2	ARBUNE SHREYA ASHOK	sh	sh	sh	sh	sh	sh	sh	sh	sh	sh	sh	sh	
3	DALVI SAKSHI ANIL	sq	sq	sq	sq	sq	sq	sq	sq	sq	sq	sq	sq	
4	HAVALDAR RASIKA SHIVAJI	rk	rk	rk	rk	rk	rk	rk	rk	rk	rk	rk	rk	
5	JADHAV PRACHI VITTHAL	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	
6	JADHAV RUTUJA PANDURANG	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	pr	
7	JADHAV URMILA HANMANT	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	u.h.s	
8	CHOUGULE ATHARV MANOJ	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach	ach	
9	KOLEKAR PRAMOD MAHADEV	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	p.k	
10	MADANE ARATI SHANKAR	as	as	as	as	as	as	as	as	as	as	as	as	



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Mark sheet

Sr.No	Student Name	Total (Marks out of 100)	Result
1	AMBI PRITI TANAJI	70	Pass
2	ARBUNE SHREYA ASHOK	70	Pass
3	DALVI SAKSHI ANIL	72	Pass
4	HAVALDAR RASIKA SHIVAJI	60	Pass
5	JADHAV PRACHI VITTHAL	76	Pass
6	JADHAV RUTUJA PANDURANG	78	Pass
7	JADHAV URMILA HANMANT	70	Pass
8	CHOUGULE ATHARV MANOJ	72	Pass
9	KOLEKAR PRAMOD MAHADEV	74	Pass
10	MADANE ARATI SHANKAR	74	Pass



P. Kadam

Head,

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Question Paper

- | | |
|---|------------|
| Q.1 Define Consumer | (10 Marks) |
| Q.2 What are the Difference between Customer & Consumer | (10Marks) |
| Q.3 Features of Consumer Protection Act | (10 Marks) |
| Q.4 Rights of consumer | (10 Marks) |
| Q.5 Duties of Consumer | (10 Marks) |
| Q.6 Consumer Protection Council | (10 Marks) |
| Q.7 The State Consumer Protection Councils | (10 Marks) |
| Q.8 Establishment of Consumer Disputes Redressal Agencies | (10 Marks) |
| Q.9 Manner in which complaint shall be made | (10 Marks) |
| Q.10 Procedure on receipt of complaint. | (10 Marks) |





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Notice

Date 14/07/2023

The faculty members of department kindly informed that departmental meeting will be held on 12/07/2023 at 11.30 am. In department staffroom, attend the same.

Pudale
Chairman

Agenda:-

1. Discussion on the VALUE ADDED Course
2. Discussion on course fee & Intake.
3. Discussion on notice to the students.
4. To prepare time table.
5. Distribution of Syllabus.

Member:-

- Prof. Smt. Pudale P. D.
- Prof. Patil B. D.
- Prof. Salunkhe V. D.





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PROCEEDING OF MEETING

Date:-15/07/2023

Departmental meeting was held on 12/07/2023 at 11.30 am under the heading of Head of the department, all the members were present, main agenda of meeting was to discuss on the implementation of VALUE ADDED course in department for 2nd year commerce students.

Committee has decided that 3 months (30 clock hours) VALUE ADDED course entitled Consumer Protection will be introduced from 17th July, 2023 to 25th Oct., 2023. The governing of course committee is formed, this departmental committee will be run, govern and supervise the course. Besides this syllabus of course is finalized, work load distributed. Also the time table was prepared, Prof. B. D. Patil expressed vote of thanks and meeting is over.

Pudale
Head,

Department of Commerce

1. Prof. Smt. Pudale P. D.

2. Prof. Patil B. D.

3. Prof. Salunkhe V. D.





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Value Added Course 2023-24

Consumer Protection Notice

Date:-15/07/2023

All the students of 2nd year commerce who admitted for VALUE ADDED course are informed that VALUE ADDED Course 'Consumer Protection' is starting from 17th July, 2023 to 25th Oct., 2023, kindly notice that attendance is compulsory for course.

Time table of Theory and practical of VALUE ADDED course will be displayed on notice board.

Head of the Department





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Exam Notice

Student of Value Added Course **Consumer Protection** are hereby informed that their examination will be conducted on Wednesday, 25th October, 2023. Time table is as fallows.

Exam: Consumer Protection

Date: 25th October, 2023

Time: 11.00 am to 1.30 pm

Place: C 106

Head & Coordinator

Department of Commerce

